August 25, 2016

TO: Dan Ruben

From: Renae Reed Patrick, Managing Attorney

RE: Equal Justice America Fellowship - Jae "Jay " Won Ha

Dear Mr. Ruben,

Jay was a joy as a summer intern. He completed all assignments as requested in either the time given or much earlier. He answered the questions presented and then would go on to an issue not raised he thought might be of help on that case. Jay was able to communicate fully with our clients, many of whom are elderly, poorly educated, disabled, frightened, beaten up, and/or upset about the treatment they have been accorded by the adverse party. He always treated all folks with respect, fairness, and a calming demeanor.

Jay took on assignments of drafting several simple wills, powers of attorney, and advance medical directives and did much basic research in both cases and statutes on various points. Although I told him – as I tell all interns – to keep his own record of the cases on which he worked, some of the cases on which he participated included: getting documents from adverse parties, comparing signatures, and explaining them to the client who couldn't read and didn't know his deceased wife had taken out a 2nd mortgage; getting a television provider service to abide by an offer made over the telephone to our client who had accepted but was then billed by the service provider for much more; drafting affidavits and a final decree for no-fault divorces; getting a gentleman a new birth certificate and voting rights when he had no other proof of his identity; meeting a belligerent client to sign documents; filing many documents with the Courts and getting specific copies of documents from the Courts; and, interviewing a client who had been incarcerated and in a mental health facility who had real estate that an adverse party was withholding and developing our plan of action.

Also, Jay found the forms and assisted a client in filing for a disability waiver of a school loan; dealt with a client with whom it was difficult to deal during a divorce; researched the refusal of a used car dealer to repair client's newly purchased but not running used car; and, drafted an affidavit for a stand-by guardian who agreed to continue in that role.

Jay also gave presentations to participants in the Shenandoah Area on Aging Agency's six Active Living Centers in the geographical areas our office serves: Clarke, Warren, Franklin and Shenandoah Counties, the City of Winchester and the Fort Valley region and in doing so dealt with elderly clients of many backgrounds who have said they enjoyed his presentation and got a lot of new and helpful information.

For our Domestic Violence attorney, he drafted multiple divorce pleadings; conducted research on a complex issue in a divorce case pertaining to the classification of property; and, conducted research to support a Motion to Quash a Subpoena *Duces Tecum*.